THE PARKS Community Café Volunteer

Description: An exciting opportunity to support our nature-based Park Cafés at Winton Recreation Ground, Redhill Park and Boscombe Chine Gardens. Our cafés are a community hub for a variety of outdoor activities encouraging people to get outside and use their local park more.

You will be supporting our community cafés by serving customers efficiently by taking food and drink orders, offering a high level of customer service, and assisting with café preparation at the start and end of service.

You will gain lots of practical experience in the catering industry such as customer service, serving food and drinks, stock management and be part of a community project with opportunities to be innovative and try out new ideas. Full training will be provided on the job.

Hours: Ideally a morning or afternoon a week; but if you'd like to do more, we'd love that!

What you will help with:

- Demonstrating the highest standards of customer welcome and care when assisting customers at the counter and delivering orders to tables
- Ensuring adequate stock levels of supplies and consumables for café area, managing orders, and stock rotation
- Service of hot and cold beverages, cakes, and other food items
- Keeping the areas tidy and clean including table clearing, removing dirties and waste
- Working within established guidelines and operating procedures
- Responsible for taking payments accurately
- Keeping up to date with special promotions and creating displays
- Ensuring compliance with all legislation Health & Safety and food hygiene

Skills required:

- Having a friendly and engaging personality, a good communicator, able to work under pressure.
- Comfortable working with members of the public, able to initiate conversations and provide a sincere welcome, and enjoy providing good service.

You will:

- Gain experience in the catering industry
- Undertake barista training
- Be mentored by experienced staff
- Be part of a community project with opportunities try out new ideas
- Have validated work experience for your CV
- Food hygiene Level 2 will be provided for the right candidates

Location: Winton Recreation Ground (BH91BX), Redhill Park (BH92SW), Boscombe Chine Gardens (BH14AA).

If you are interested in the role and would like to find out more, please contact:

Boscombe Chine Gardens Café - <u>dan@parksfoundation.org.uk</u> Redhill Park Café - <u>rachelle@parksfoundation.org.uk</u> / 01202 028243 Winton Park Café - <u>carole@parksfoundation.org.uk</u> / 01202 143723

The Parks Foundation

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